## WHAT DOES First Heritage Mortgage, LLC **FACTS** DO WITH YOUR PERSONAL INFORMATION? Why? Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. What? The types of personal information we collect and share depend on the product or service you have with us. This information can include: **Social Security number** and Credit history **Payment history** and Account balances **Credit scores** and Transaction history All financial companies need to share Customers personal information to run their everyday How? business. In the section below, we list the reasons financial companies can share their

Customers personal information; the reasons First Heritage Mortgage, LLC

chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information   | Does First Heritage Mortgage, LLC share? | Can you limit this sharing? |
|--|--|-----------------------------|
| For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                                      | No                          |
| For our marketing purposes — to offer our products and services to you   | Yes                                      | Yes                         |
| For joint marketing with other financial companies   | Yes                                      | Yes                         |
| For our affiliates' everyday business purposes — information about your transactions and experiences   | Yes                                      | No                          |
| For our affiliates' everyday business purposes — information about your creditworthiness   | Yes                                      | Yes                         |
| For our affiliates to market to you  | No                                       | We Don't Share              |
| For nonaffiliates to market to you   | No                                       | We Don't Share              |

## Call 877-218-8362 — our menu will prompt you through your choice(s) or Visit us online: www.fhmtg.com/optout Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions? Call 877-218-8362 or go to www.fhmtg.com/optout

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| Who we are   |  |  |
|--|--|--|
| Who is providing this notice?  | First Heritage Mortgage, LLC   |  |
| What we do   |  |  |
| How does First Heritage Mortgage, LLC protect my personal information?             | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also use procedural safeguards that comply with Federal standards to guard your non-public personal information.  |  |
| How does First Heritage Mortgage, LLC collect my personal information?             | We collect your personal information, for example, when you  • Apply for a loan or  • Provide account information or  • Provide employment information or  • Give us your contact information or  • Give us your wage statements  We also collect your personal information from other companies   |  |
| Why can't I limit all sharing?   | <ul> <li>Federal law gives you the right to limit only</li> <li>sharing for affiliates' everyday business purposes — information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul> |  |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account  |  |
| Definitions  |  |  |
| Affiliates   | Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Our affiliates include nonfinancial companies such as Stanley Martin Homes, LLC; First Excel Title, LLC; First Excel Title South; Apollo Title Company, LLC; & Lender Service Providers, LLC d/b/a Lenderworks.   |  |
| Nonaffiliates  | Companies not related by common ownership or control. They can be financial and nonfinancial companies.  • First Heritage Mortgage, LLC does not share with nonaffiliates so they can market to you.   |  |
| Joint marketing  | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • Our joint marketing partners include: Keller Williams Metro Center   |  |

## Other important information

California residents: In accordance with California law, we will not share information we collect about you with companies outside of our corporation, except as permitted by law, including, for example, with your consent or to service your loan. We will limit sharing among our corporation to the extent required by California law\* For the complete California Consumer Privacy Act Notice, please visit our website

Nevada residents: Nevada Statute Section 228.600(3) allows marketing calls to our existing customers listed on the National Do Not Call Registry. If you prefer not to receive marketing calls from us, you may be placed on our Internal Do Not Call List by calling 877-218-8362 or writing to First Heritage Mortgage, LLC at 11325 Random Hills Road, Suite 600, Fairfax, VA 22030. You may also contact the Nevada Attorney General's office: Bureau of Consumer Protection Office of the Nevada Attorney General, 555 E. Washington, St., Suite 3900, Las Vegas, NV 89101, Phone: 702-486-3132, or email: BCPINFO@ag.state.nv.us.

North Dakota residents: In accordance with NDCC section 6-08-1-04, we will not share personal information with non-affiliates either for them to market to you or for joint marketing without your authorization.

Vermont residents: Vermont is an "opt-in" state, and in accordance with state law, we will not share nonpublic personal financial information, credit reports, and/or creditworthiness information about you with other companies unless permitted by law or to service your loan, or unless you specifically consent to share.

OREGON RESIDENTS: First Heritage Mortgage, LLC will not share personal information with non-affiliates for them to market to you without your authorization, and we will not share personal information with affiliates or for joint marketing about your creditworthiness without your authorization.